



Limited Warranty - Bulbs

General Policy

NDR Electric warrants to the Purchaser that the products being offered and sold will be free from defects from the date of delivery. (see below for details) During this period should the product appear to be defective, NDR reserves the right to replace the said defective product. All installation and removal labor costs, transport costs to and from the Purchaser, will be the responsibility of the Purchaser.

The Purchaser will be required to supply a copy of the original purchase receipt. No returns to NDR will be accepted without a return authorization from an NDR representative (customer service department).

The following product categories have a warranty period as follows:

All Halogen and Incandescent style bulbs:	1 year
All LED style bulbs:	5 years

Exceptions to Product Warranty

The warranties mentioned above shall not apply in the following situations;

1. Damages resulting from normal wear and tear, negligence, accident, or misuse.
2. Improper installation, alteration or damage due to electrical fluctuations, fire, flooding or any acts of god.
3. Failure of the product due to modifications or integration of other manufacturer's products

For all questions or claims, please contact our customer service department at 1-800-855-739-8228 or by e-mail at sales@ndrelectric.com .